



## Integrated Management System (IMS) Policy

**Jamaican Infrastructure Operator Ltd. (JIO - The Operator)** is a private company that has been incorporated to operate and maintain the Highway 2000 East-West infrastructure, a tolled road and a key infrastructure network in Jamaica.

**Senior Management of JIO** firmly believes in and is committed to the highest standards of integrity and corporate governance practices in order to maintain excellence in its daily operations, and to promote confidence in our organization. JIO will conduct its business in an open, honest, and ethical manner recognizing the importance of protecting all our human, financial, physical, informational, social, environmental, and reputational assets.

**JIO** is committed to promoting client, consumer and stakeholder confidence through service excellence, effective communication, environmental awareness, ethical behavior, and risk management. We strive to be recognized by all stakeholders of the project, as a socially responsible organization dedicated to conducting our business in a manner consistent with good corporate governance practices. A company that delivers excellence in customer service, provides a safe and healthy work environment, and preserves and protects the environment by preventing and minimizing the risk of pollution, accident and incident within the work place. Our commitment to quality, safety and environment is reflected through a focus on the continual improvement of our processes, procedures, and services, and a compliance with regulatory requirements, industrial standards and best practices, contractual obligations, and corporate initiatives. To meet these commitments the company shall define and communicate appropriate objectives, monitor, measure, audit, and continually improve the performance of its quality, environment, safety and corporate social responsibility systems.

  
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**Colin Murray**  
Managing Director